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Fort Wayne City Council c/o City Clerk' Office 200 East Berry Street Fort Wayne, IN 46802

James Haley CIO City of Fort Wayne (260) 427-1461

Subject: Yearly Maintenance for Tyler Mobile software

Members of City Council:

This ordinance is to authorize the purchase of yearly maintenance for Accounting, Purchasing, and Payroll software from Tyler Technologies, Inc for the operation of the City's fiscal systems. This year's cost of maintenance for the software is \$131,407.

In exchange for maintenance fees, software vendors provide support for problems with the software and periodically provide new versions of the software.

Our decision to pay maintenance rests on four factors:

- Do we have a continuing internal commitment to use this software?
- Is the software vendor continuing to modify the product to meet current needs, laws, and regulations?
- Is the vendor useful in solving problems with the software?
- If the software fails, what's the worst case scenario?

The City had substantial investments in the use of Tyler software. Tyler provides regular updates to the software, adjusts the software to meet new federal regulations in areas such as payroll, and supports our day to day operation of the software.

If the software failed, we would rely on support from Tyler to produce financial reports, create purchase orders, pay bills, and most critically, create payroll checks. Based on these factors, I recommend continued funding of Tyler maintenance.

If you have any questions, please call me at 427-1461.

James Haley CIO City of Fort Wayne

# **COUNCIL DIGEST SHEET**

Enclosed with this introduction form is a tab sheet and related material from the vendor(s) who submitted bid(s). Purchasing Department is providing this information to Council as an overview of this award.

Bid/RFP#	N/A
Awarded To	Tyler Technologies
Amount	\$131,407
Conflict of interest on file?	X Yes
Number of Registrants	N/A
Number of Bidders	N/A
Required Attachments	
EXTENSIONS  Date Last Bid Out	
Date Last Bid Out # Extensions Granted	N/A N/A
To Date	
SPECIAL PROCURE  Contract #/ID  (State, Federal,  PiggybackAuthority)	N/A
Contract #/ID (State, Federal,	

N/A

If not lowest, explain

# **COUNCIL DIGEST SHEET**

#### **COST COMPARISON**

Increase/decrease	This maintenance increased by \$6,115 from 2011.
amount from prior years	
For annual purchase	
(if available).	

#### **DESCRIPTION OF PROJECT / NEED**

Identify need for project			
& describe project;			
attach supporting	software.		
documents as necessary.			

## REQUEST FOR PRIOR APPROVAL

Provide justification if	N/A	
prior approval is being requested.		•
requested.		

## **FUNDING SOURCE**

General Fund - IT Other Services - Maintenance Agreement Software
Fund Org Object = 0010-00022603-5367