

1 **BILL NO. S-19-01-11**

2 **ORDINANCE NO. S-_____**

3 **AN ORDINANCE** approving the Purchase and Installation of
4 Yearly Maintenance for Accounting, Purchasing, and Payroll
5 software at a total cost of \$202,437 from and through Tyler
6 Technologies, Inc. by the City of Fort Wayne, Indiana,

7 **NOW, THEREFORE, BE IT ORDAINED BY THE COMMON COUNCIL OF THE**
8 **CITY OF FORT WAYNE, INDIANA:**

9 **SECTION 1.** That the purchase of Yearly Maintenance for Accounting, Purchasing,
10 and Payroll software from Tyler Technologies, Inc for a total of cost to the City of \$202,437 is hereby
11 approved in all respects. That said Yearly Maintenance will be used to ensure the proper accounting
12 of the City's fiscal operations.

13 **SECTION 2.** That the City is authorized and directed to take all action necessary
14 for the purchase of this system by and through Tyler Technologies, Inc.

15 **SECTION 3.** That this Ordinance shall be in full force and effect from and after
16 its passage and any and all necessary approval by the Mayor.

17 _____
18 Council Member

19 **APPROVED AS TO FORM AND LEGALITY**

20 
21 _____
22 Carol T. Helton, City Attorney
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COUNCIL DIGEST SHEET

Enclosed with this introduction form is a tab sheet and related material from the vendor(s) who submitted bid(s). Purchasing Department is providing this information to Council as an overview of this award.

RFPs & BIDS

Bid/RFP #	N/A
Awarded To	Tyler Technologies
Amount	\$202,437
Conflict of interest on file?	☒ Yes ☐ No
Number of Registrants	N/A
Number of Bidders	N/A
Required Attachments	

EXTENSIONS

Date Last Bid Out	N/A
# Extensions Granted To Date	N/A

SPECIAL PROCUREMENT

Contract #/ID (State, Federal, Piggyback--Authority)	N/A
Sole Source/ Compatibility Justification	Sole Source – Software Maintenance

BID CRITERIA *(Take Buy Indiana requirements into consideration.)*

Most Responsible, Responsive Lowest	☐ Yes ☐ No <i>If no, explain below</i>
If not lowest, explain	N/A

COUNCIL DIGEST SHEET

COST COMPARISON

<i>Increase/decrease amount from prior years For annual purchase (if available).</i>	This maintenance increased 16% from 2018 due to the purchase of an additional software module.
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DESCRIPTION OF PROJECT / NEED

<i>Identify need for project & describe project; attach supporting documents as necessary.</i>	The need for the yearly maintenance is to obtain support to help staff deal with software issues and periodically obtain new versions of the software.

REQUEST FOR PRIOR APPROVAL

<i>Provide justification if prior approval is being requested.</i>	N/A

FUNDING SOURCE

<i>Account Information.</i>	General Fund - IT Other Services – Maintenance Agreement Software
	Fund Org Object = 0010-00022603-5367

Fort Wayne City Council
c/o City Clerk' Office
200 East Berry Street
Fort Wayne, IN 46802

James Haley
CIO
City of Fort Wayne
(260) 427-1461

Subject: Yearly Maintenance for Tyler Mobile software

Members of City Council:

This ordinance is to authorize the purchase of yearly maintenance for Accounting, Purchasing, and Payroll software from Tyler Technologies, Inc for the operation of the City's fiscal systems. This year's cost of maintenance for the software is \$202,437.

In exchange for maintenance fees, software vendors provide support for problems with the software and periodically provide new versions of the software.

Our decision to pay maintenance rests on four factors:

- Do we have a continuing internal commitment to use this software?
- Is the software vendor continuing to modify the product to meet current needs, laws, and regulations?
- Is the vendor useful in solving problems with the software?
- If the software fails, what's the worst case scenario?

The City had substantial investments in the use of Tyler software. Tyler provides regular updates to the software, adjusts the software to meet new federal regulations in areas such as payroll, and supports our day to day operation of the software.

If the software failed, we would rely on support from Tyler to produce financial reports, create purchase orders, pay bills, and most critically, create payroll checks. Based on these factors, I recommend continued funding of Tyler maintenance.

If you have any questions, please call me at 427-1461.

James Haley
CIO
City of Fort Wayne

S-19-01-11



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Remittance
 Tyler Technologies, Inc.
 (FEIN 75-2303920)
 P.O. Box 203556
 Dallas, TX 75320-3556

THIS IS NOT AN INVOICE PROFORMA

Company	Order No.	Date	Page
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Questions

Tyler Technologies - ERP & Schools
 Phone: 1-800-772-2260 Press 2, then 1
 Fax: 1-866-673-3274
 Email: ar@tylertech.com

To: CITY OF FORT WAYNE
 ATTN: ACCOUNTS PAYABLE
 200 EAST BERRY ST
 SUITE 490
 FORT WAYNE, IN 46802

Ship To: CITY OF FORT WAYNE
 ATTN: ACCOUNTS PAYABLE
 200 EAST BERRY ST
 SUITE 490
 FORT WAYNE, IN 46802

Customer Grp/No.	Customer PO#	Payment Terms	Currency Code	Ship Via	Salesperson Cd
1 1707		Net 30	USD	ELEC	

No.	Item/ Description/ Comments	Drop Ship	# Users	Quantity	U/M	Unit Price	Disc %	Total Cost
Contract No.: FORT WAYNE, IN								
1	Renewal: MUNSUPPORT-F-GL SUPPORT & UPDATE LICENSING - ACCTG/GL/BUDGET/AP Maintenance Plan: ; Start: 09/21/2019, End: 09/20/2020; Term: 12 months	No	1	1	EA	37,335.81	.00	37,335.81
2	Renewal: MUNSUPPORT-F-AR SUPPORT & UPDATE LICENSING - ACCOUNTS RECEIVABLE Maintenance Plan: ; Start: 09/21/2019, End: 09/20/2020; Term: 12 months	No	1	1	EA	10,182.92	.00	10,182.92
3	Renewal: MUNSUPPORT-E-AT SUPPORT & UPDATE LICENSING - APPLICANT TRACKING Maintenance Plan: ; Start: 09/21/2019, End: 09/20/2020; Term: 12 months	No	1	1	EA	4,064.10	.00	4,064.10
4	Renewal: MUNSUPPORT-F-BVSS SUPPORT & UPDATE LICENSING - BUSINESS & VENDOR SELF SERVICE Maintenance Plan: ; Start: 09/21/2019, End: 09/20/2020; Term: 12 months	No	1	1	EA	7,840.41	.00	7,840.41
5	Renewal: MUNSUPPORT-F-CM SUPPORT & UPDATE LICENSING - CONTRACT MANAGEMENT Maintenance Plan: ; Start: 09/21/2019, End: 09/20/2020; Term: 12 months	No	1	1	EA	4,854.11	.00	4,854.11
6	Renewal: MUNSUPPORT-F-FA SUPPORT & UPDATE LICENSING - FIXED ASSETS Maintenance Plan: ; Start: 09/21/2019, End: 09/20/2020; Term: 12 months	No	1	1	EA	11,200.58	.00	11,200.58
7	Renewal: MUNSUPPORT-F-GB SUPPORT & UPDATE LICENSING - GENERAL BILLING Maintenance Plan: ; Start: 09/21/2019, End: 09/20/2020; Term: 12 months	No	1	1	EA	4,751.73	.00	4,751.73
8	Renewal: MUNSUPPORT-E-HR SUPPORT & UPDATE LICENSING - HUMAN RESOURCES MANAGEMENT Maintenance Plan: ; Start: 09/21/2019, End: 09/20/2020; Term: 12 months	No	1	1	EA	7,789.39	.00	7,789.39
9	Renewal: MUNSCRYW-F SUPPORT & UPDATE LICENSING - CRYSTAL REPORTS Maintenance Plan: ; Start: 09/21/2019, End: 09/20/2020; Term: 12 months	No	1	1	EA	9,428.98	.00	9,428.98



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Dallas, TX 75320-3556

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No.	Item/ Description/ Comments	Drop Ship	# Users	Quantity	U/M	Unit Price	Disc %	Total Cost
10	Renewal: MUNSUPPORT-F-OFF SUPPORT & UPDATE LICENSING - MUNIS OFFICE Maintenance Plan: ; Start: 09/21/2019, End: 09/20/2020; Term: 12 months	No	1	1	EA	7,466.54	.00	7,466.54
11	Renewal: MUNSUPPORT-E-PR SUPPORT & UPDATE LICENSING - PAYROLL WITH EMPLOYEE SELF SERVICE Maintenance Plan: ; Start: 09/21/2019, End: 09/20/2020; Term: 12 months	No	1	1	EA	23,397.45	.00	23,397.45
12	Renewal: MUNSUPPORT-F-PA SUPPORT & UPDATE LICENSING - PROJECT ACCOUNTING Maintenance Plan: ; Start: 09/21/2019, End: 09/20/2020; Term: 12 months	No	1	1	EA	8,214.30	.00	8,214.30
13	Renewal: MUNSUPPORT-F-PO SUPPORT & UPDATE LICENSING - PURCHASE ORDERS Maintenance Plan: ; Start: 09/21/2019, End: 09/20/2020; Term: 12 months	No	1	1	EA	11,200.58	.00	11,200.58
14	Renewal: MUNSUPPORT-F-REQ SUPPORT & UPDATE LICENSING - REQUISITIONS Maintenance Plan: ; Start: 09/21/2019, End: 09/20/2020; Term: 12 months	No	1	1	EA	7,840.41	.00	7,840.41
15	Renewal: MUNSUPPORT-F-PORTAL SUPPORT & UPDATE LICENSING - ROLE TAILORED DASHBOARD Maintenance Plan: ; Start: 09/21/2019, End: 09/20/2020; Term: 12 months	No	1	1	EA	7,466.54	.00	7,466.54
16	Renewal: MUNSUPPORT-F-TM SUPPORT & UPDATE LICENSING - TREASURY MANAGEMENT Maintenance Plan: ; Start: 09/21/2019, End: 09/20/2020; Term: 12 months	No	1	1	EA	7,840.41	.00	7,840.41
17	Renewal: MUNFM-SUP-F TYLER FORM PROCESSING SUPPORT Maintenance Plan: ; Start: 09/21/2019, End: 09/20/2020; Term: 12 months	No	1	1	EA	4,714.50	.00	4,714.50
18	Renewal: MUNTCMWORKFLOWSUP TYLER CONTENT MANAGER WORKFLOW SUPPORT Maintenance Plan: ; Start: 09/21/2019, End: 09/20/2020; Term: 12 months	No	1	1	EA	567.00	.00	567.00
19	Renewal: MUNTCMWEB-SUP TYLER CONTENT MANAGER SELF-SERVICE MAINTENANCE (ENTERPRISE EDITION) Maintenance Plan: ; Start: 09/21/2019, End: 09/20/2020; Term: 12 months	No	1	1	EA	1,417.50	.00	1,417.50
20	Renewal: MUNTCME-SUP TYLER CONTENT MANAGER ENTERPRISE MAINTENANCE Maintenance Plan: ; Start: 09/21/2019, End: 09/20/2020; Term: 12 months	No	1	1	EA	13,230.00	.00	13,230.00
21	Renewal: MUNTCMOCR-SUP	No	1	1	EA	945.00	.00	945.00



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No.	Item/ Description/ Comments	Drop Ship	# Users	Quantity	U/M	Unit Price	Disc %	Total Cost
TCM AUTO INDEXING AND REDACTION MAINTENANCE (ENTERPRISE EDITION) Maintenance Plan: ; Start: 09/21/2019, End: 09/20/2020; Term: 12 months								
22	Renewal: MUNTOWEBAPI-SUP TYLER CONTENT MANAGER WEB SERVICES INTERFACE MAINTENANCE (ENTERPRISE EDITION) Maintenance Plan: ; Start: 09/21/2019, End: 09/20/2020; Term: 12 months	No	1	1	EA	945.00	.00	945.00
23	Renewal: MUNSUPPORT-F-CAFR SUPPORT & UPDATE LICENSING - CAFR STATEMENT BUILDER Maintenance Plan: ; Start: 09/21/2019, End: 09/20/2020; Term: 12 months	No	1	1	EA	3,543.75	.00	3,543.75
24	Renewal: MUNGUIUP-F TYLER UNLIMITED CAL UPGRADE MAINTENANCE Maintenance Plan: ; Start: 09/21/2019, End: 09/20/2020; Term: 12 months	No	1	1	EA	6,200.00	.00	6,200.00

Does not include any applicable taxes

Order Total: 202,437.01

Comments: