

1 **BILL NO. S-24-11-40**

2 **ORDINANCE NO. S-_____**

3 **AN ORDINANCE** approving the purchase of telephone
4 services from ConvergeOne by the City of Fort Wayne,
5 Indiana,

6 **WHEREAS**, operation of telephone services is essential to the operation of all city,
7 county, and utility services,

8 **WHEREAS**, the City of Fort Wayne, Allen County, and City Utilities jointly share the
9 cost and operation of telephone cloud services,

10 **WHEREAS**, the cloud services provided eliminate the ongoing expenses of
11 hardware purchases, hardware maintenance, and security necessary for the
12 continued operation of telephones for the City of Fort Wayne, Allen County, and
13 City Utilities,

14 **NOW, THEREFORE, BE IT ORDAINED BY THE COMMON**
15 **COUNCIL OF THE CITY OF FORT WAYNE, INDIANA:**

16 **SECTION 1.** That the purchase of inbound and outbound telephone
17 services for the operation for joint telephone system from ConvergeOne for a total
18 cost of \$192,000 is hereby approved in all respects.

19 **SECTION 2.** That the City is authorized and directed to take all
20 action necessary for the payment of these services through ConvergeOne.

21 **SECTION 3.** That this Ordinance shall be in full force and effect from
22 and after its passage and any and all necessary approval by the Mayor.

23 _____
24 Council Member

25 **APPROVED AS TO FORM AND LEGALITY**

26 _____
27 Malak Heiny, City Attorney
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29
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COUNCIL DIGEST SHEET

Enclosed with this introduction form is a tab sheet and related material from the vendor(s) who submitted bid(s). Purchasing Department is providing this information to Council as an overview of this award.

RFPs & BIDS

Bid/RFP #	N/A
Awarded To	ConvergeOne
Amount	\$192,000
Conflict of interest on file?	☒ Yes ☐ No
Number of Registrants	N/A
Number of Bidders	N/A
Required Attachments	

EXTENSIONS

Date Last Bid Out	N/A
# Extensions Granted To Date	N/A

SPECIAL PROCUREMENT

Contract #/ID (State, Federal, Piggyback--Authority)	N/A
Sole Source/ Compatibility Justification	Sole Source Software Maintenance

BID CRITERIA *(Take Buy Indiana requirements into consideration.)*

Most Responsible, Responsive Lowest	☐ Yes ☐ No <i>If no, explain below</i>
If not lowest, explain	N/A

COUNCIL DIGEST SHEET

COST COMPARISON

<i>Increase/decrease amount from prior years For annual purchase (if available).</i>	
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DESCRIPTION OF PROJECT / NEED

<i>Identify need for project & describe project; attach supporting documents as necessary.</i>	Migrate to a new phone system to meet the needs of Civil City, City Utilities, and our partner Allen County.

REQUEST FOR PRIOR APPROVAL

<i>Provide justification if prior approval is being requested.</i>	N/A

FUNDING SOURCE

<i>Account Information.</i>	General Fund - IT Other Services – Maintenance Agreement Software
	Fund Org Object = 0010-00022603-5367

Fort Wayne City Council
c/o City Clerk' Office
200 East Berry Street
Fort Wayne, IN 46802

James Haley
CIO
City of Fort Wayne
(260) 427-1461

Subject: telephone software as a service

Members of City Council:

This is a joint purchase between Allen County, Civil City, and City Utilities. The ordinance authorizes the purchase of telephone services for inbound and outbound calls, including long distance services. Allen County will reimburse the city approximately \$77,000 for these services in 2025.

By using cloud computing for telephone services, the City and County removes the expense and risk of operating their own hardware for these services.

The City, County, and Utility have an on-going strategy to move local, in-house computer systems to cloud based services. This strategy reduces the expense of supporting local redundant systems and mitigates the risk of cyber-attacks. This purchase is a direct implementation of that strategy.

The rational for this strategy is based on these factors:

- Eliminate the on-going expense of buying, upgrading, and maintaining local computer servers, storage, and backups.
- Eliminate the on-going expense and disruption of upgrading and testing new releases of software.
- Eliminate the risk and on-going expense of defending a local computer system against on-going security attacks.

If you have any questions, please call me at 427-1461.

James Haley
CIO
City of Fort Wayne

Joseph Welch
Deputy Director, CIO
Fort Wayne City Utilities