AN ORDINANCE approving the contract and purchase of a 9-1-1 call handling system and professional services to migrate from the existing CallWorks telephone system to a VESTA Telephone system at a total cost of \$978,256.00. The contract, installation and maintenance will be through Communication Venture Corporation (D/B/A INdigital) by the City of Fort Wayne, Indiana,

WHEREAS, operation of 9-1-1 telephone services is essential for the public safety of the residents of and visitors to Fort Wayne, Allen County, Indiana,

WHEREAS, the City of Fort Wayne, and Allen County, share the cost and operation of 9-1-1 telephone services,

WHEREAS, migration away from the current CallWorks telephone system that is nearing end of life and support, will mitigate ongoing hardware, software and security maintenance necessary for its continued operation for the City of Fort Wayne and Allen County,

NOW, THEREFORE, BE IT ORDAINED BY THE COMMON COUNCIL OF THE CITY OF FORT WAYNE, INDIANA:

SECTION 1. That the purchase of the VESTA 9-1-1 telephone system and professional services to maintain operation of 9-1-1 telephone system from Communication Venture Corporation (D/B/A INdigital) in the amount of \$978,256.00 by the City of Fort Wayne, Indiana is hereby approved in all respects. Said yearly maintenance is included and will be used to ensure the proper operation of the 9-1-1 telephone system.

SECTION 2. That the City is authorized and directed to take all action necessary for the purchase of this system by and through Communication Venture Corporation (D/B/A INdigital).

1	SECTION 3. That this Ordinance shall be in full force and effect from
2	and after its passage and any and all necessary approval by the Mayor.
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4	O a comparation of the comparati
5	Council Member
6	APPROVED AS TO FORM AND LEGALITY
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9	Malak Heiny, City Attorney
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COUNCIL DIGEST SHEET

RFPs, BIDS, OTHER PROJECTS

Bid/RFP#/Name of Project	N/A
	Communication Venture Corporation (D/B/A INdigital)
Amount	Net cost for the period 2025-2029 is \$3,590 split 50/50 between City and
Number of Registrants	N/A
Number of Bidders	
Required Attachments	

EXTENSIONS

Date Last Bid Out	N/A
# Extensions Granted	N/A
To Date	

SPECIAL PROCUREMENT

Contract #/ID	N/A	
(State, Federal,		
PiggybackAuthority)		
Sole Source/	Sole Source Hardware/Software Installation and Maintenance	
Compatibility Justification		

BID CRITERIA (Take Buy Indiana requirements into consideration.)

Most Responsible, Responsive Lowest	✓	Yes	□ No	If no, explain below	
If not lowest, explain					

COUNCIL DIGEST SHEET

COST COMPARISON

Incre	ase/dec	rease	amoi	ınt
		m pri		
	For an	nual p	nurche	ise
		(if av	ailabl	e).

Migration to a new 9-1-1 Call handling system to replace the existing system that Motorola will be ending support for. This is being offered for what we would be spending on the annual maintenance of the current system through 2029.

DESCRIPTION OF PROJECT / NEED

Identify need for project & describe project; attach	Migration to an upgraded 9-1-1 Call handling system to meet the needs of Civil City and the residents and visitors to Fort Wayne, Allen County
supporting documents as	
necessary.	

REQUEST FOR PRIOR APPROVAL

Provide justification if prior approval is being	This project has been reviewed and recommended by the CCP Board, the City Controller and the County Auditor.
requested.	

FUNDING SOURCE

Account Information.	CCP 5400 Capital Improvement (2025)	
	CCP 5300 Maintenance (2026-2029)	



A CONSOLIDATED COMMUNICATIONS PARTNERSHIP (CCP)

Fort Wayne City Council c/o City Clerk's Office 200 East Berry Street Fort Wayne, IN 46802

Subject: 9-1-1 Telephone System Migration

Members of City Council:

This is a joint purchase between Civil City and Allen County (50/50 Cost Share) and has been recommended by the CCP Board, the City Controller and the County Auditor. The ordinance authorizes the purchase of a VESTA 9-1-1 Telephone System and professional services for the migration from an existing CallWorks system nearing end of life and support for a total purchase price of \$916,500. Civil City will be responsible for \$458,250 and Allen County will be responsible for \$458,250.

ontract
\$182,582
\$912,910

VESTA 9-1-1 Telephone System Actual Cost	
Initial Payment	\$650,000
Maintenance (\$102,625 x 4yrs)	\$410,500
Credit Applied	\$144,000
5 Year Total	\$916,500

The rationale for this strategy is based on several factors:

- > Should we wait for Motorola to end support/maintenance for our CallWorks system, we'd be forced to acquire a new 9-1-1 call handling system at market price. (In 2020, CallWorks purchase price was \$1,176,560)
- Although VESTA is a Motorola Product, INdigital will install and maintain the system. They are locally based in Fort Wayne.
- Current system contractual obligation through 2029, \$912,910 (50/50 Split City \$456,455 / County \$456,455)
- VESTA Replacement cost through 2029, \$916,500 (50/50 Split City \$458,250 /County \$458,250)

If you have any questions, please call me at 427-1311.

David Bubb, CMCP **Executive Director**

Consolidated Communications Partnership d/b/a Fort Wayne / Allen County 9-1-1