BILL NO. S-26-11-41

ORDINANCE NO. X-_____

AN ORDINANCE approving the purchase of thirty-six months of telephone services for a total cost not to exceed $2,397,564.68 from ConvergeOne by the City of Fort Wayne and Allen County,

Whereas, operation of telephone services is essential to the operation of all city, county and utility services;

Whereas, the City of Fort Wayne, Allen County and City Utilities jointly share the cost and operation of telephone cloud services;

Whereas, the cloud services provided eliminate the ongoing expenses of hardware purchases, hardware maintenance and security necessary for the continued operation of telephones for the City of Fort Wayne, Allen County and City Utilities;

NOW, THEREFORE, BE IT ORDAINED BY THE COMMON COUNCIL OF THE CITY OF FORT WAYNE, INDIANA:

SECTION 1. That the purchase of inbound and outbound telephone services for the operation for joint telephone system from ConvergeOne for a total cost of $2,397,564.68 is hereby approved in all respects. Each entity is billed separately.

	Civil City (40%)	City Utilities (20%)	City	Allen County (40%)	Total
Year 1 (2027)	$323,408.63	$164,504.31	$487,912.94	$323,408.62	$808,521.56
Year 2 (2028)	$317,808.63	$158,904.31	$476,712.94	$317,808.62	$794,521.56
Year 3 (2029)	$317,808.63	$158,904.31	$476,712.94	$317,808.62	$794,521.56

SECTION 2. That the City is authorized and directed to take all action necessary for the payment of these services through ConvergeOne.

COUNCIL DIGEST SHEET

Enclosed with this introduction form is a tab sheet and related material from the vendor(s) who submitted bid(s). The Purchasing Department is providing this information to Council as an overview of this award.

RFPs & BIDS

Bid/RFP #	
Awarded To	
Amount	N/A
Conflict of interest on file?	☐ Yes ☐ No
Number of Registrants	N/A
Number of Bidders	
Required Attachments	

EXTENSIONS

Date Last Bid Out	
# Extensions Granted To Date	None

SPECIAL PROCUREMENT

Contract #/ID *(State, Federal, Piggyback--Authority)*	Indiana State Contract #
Sole Source/ Compatibility Justification	

BID CRITERIA *(Take Buy Indiana requirements into consideration.)*

Most Responsible, Responsive Lowest	☐ Yes ☐ No *If no, explain below*
If not lowest, explain	

COUNCIL DIGEST SHEET

COST COMPARISON

Increase/decrease amount from prior years For annual purchase (if available).	

DESCRIPTION OF PROJECT / NEED

Identify need for project & describe project; attach supporting documents as necessary.	Telephone services for Civil City, City Utilities and Allen County

REQUEST FOR PRIOR APPROVAL

Provide justification if prior approval is being requested.	N/A

FUNDING SOURCE

Account Information.	Fund Dept Org Object = 00022603-5323

Fort Wayne City Council
c/o City Clerk' Office
Fort Wayne, IN 46802

Subject: Telephone software as a service

Members of City Council:

2026 is the final year of a 3 year contract with ConvergeOne.

This is a joint purchase between Allen County, Civil City and City Utilities. The ordinance authorizes the purchase of telephone licenses and professional services to manage the phone lines. Usage costs will still be billed monthly and are not included in the contract. The contract is for three years. Allen County and City Utilities will each be billed separately for their portions.

	Billed	Installment	Total
Software (One Time)	One Time	$14,000.00	$14,000.00
Managed Services	Annually	$70,623.36	$211,870.08
Genesys	Annually	$723,898.20	$2,171,694.60
			$2,397,564.68

	Civil City (40%)	City Utilities (20%)	City	Allen County (40%)	Total
Year 1 (2027)	$323,408.63	$164,504.31	$487,912.94	$323,408.62	$808,521.56
Year 2 (2028)	$317,808.63	$158,904.31	$476,712.94	$317,808.62	$794,521.56
Year 3 (2029)	$317,808.63	$158,904.31	$476,712.94	$317,808.62	$794,521.56

If you have any questions, please contact me.

Bob Thiele
CIO
City of Fort Wayne
260-427-1400